



energy

Department:
Energy
REPUBLIC OF SOUTH AFRICA

THE CARBON OFFSET ADMINISTRATION SYSTEM (COAS) PLATFORM USER MANUAL

USER GUIDELINES FOR THE PUBLIC SECTOR AND THE COAS ADMINISTRATOR

AUGUST 2017

Important notes to start with



Before a user undertakes the process to apply for project approval and the listing of credits, he/she must have the following documentation available:

Process	Documents required
Apply for project approval	<ol style="list-style-type: none"> 1) Project Design Document 2) Validation Report 3) Modalities of Communication
Apply for listing of credits	<ol style="list-style-type: none"> 1) Attestation of Voluntary Cancellation 2) Extended Letter of Approval (ELoA)

Keep in mind the levels of authority

What are the different authority levels?	
Administrator	<ul style="list-style-type: none"> • DoE: Has administrator rights and can approve and process all applications. • Organisation: Has administrator rights can authorise all actions.
Initiator	This person process submissions to the COAS Sytem, in terms of registration, project requests and listing requests. Cannot authorise and actions.
Authoriser	This person can authorise actions related to submissions to the COAS platform in terms of registration, project requests and listing requests.
Reporter	This person can read publically available reports on te system.
Who authorises/determines the levels of authority of the user?	<p>The level of authority for each user must be specified by:</p> <ul style="list-style-type: none"> • In the case of Department of Energy: DoE Administrator • In the case of organisation: The designated administrator.



CARBON OFFSET ADMINISTRATION SYSTEM

Log-in Status:
Indicating user.

Department of Energy (DOE Administrator)
Carbon Offset Administrator: Administrator
[LOGOUT](#)

Navigation Pane: To navigate to functions of the system – defined per user.

- OPTIONS
 - System Management
 - Organizations
 - User Accounts
 - Criteria
 - Types
 - Categories
 - Subcategories
 - Actions
 - Registration Requests
 - Project Requests
 - Listing Requests
 - Reporting
 - Changes to Criteria Details
 - Changes to Organisational Details
 - Certificates in the Market
 - Certificates available for Transfer
 - Public Certificates
 - Project Summary
 - Registration Summary
 - Project Request Summary
 - Transaction Summary
 - Notifications
 - Settings
 - Change Password

USER ACCOUNT SETUP

[NEW](#) [RETIRE](#)

Action functions to execute tasks per COAS process.

User: LEVEL OF AUTHORITY: RETIRED [FILTER](#) [RESET](#)

FULLNAME	JOB TITLE	EMAIL	OFFICE CONTACT NUMBER	MOBILE CONTACT NUMBER	LEVEL OF AUTHORITY
DOE Administrator	[Other]	administrator@doe.gov.za	012 406 8000	082 000 0000	Administrator
<input type="checkbox"/> Patrick Tuwani	Administrator	ndiafni.tuwani@energy.gov.za	012 406 8000	0823080941	Administrator
<input type="checkbox"/> Winnie Maswanganye	Administrator	winniefred.randzu@gmail.com	012 406 8000	0728150712	Administrator

Tick boxes to select information for action.

Filter and reset function to order information.



What is Where?

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1) Registering as a first-time user – organisation or individual



There are two options to register: Registering a company or to register as an individual user.

The screenshot shows a web browser window with the URL www.coas.org.za/Maintenance/admRegistration.aspx. The page title is "CARBON OFFSET ADMINISTRATION SYSTEM (STAGE)". On the left, there is a sidebar with "OPTIONS" containing links for "Login" and "Register". The main content area is titled "REGISTRATION" and contains the instruction: "Please complete all the required registration details in order to register".

The registration form is divided into two sections:

- Registration Type:** A dropdown menu set to "Organization".
- Company Details:** A section with the following fields:
 - Organization Name (text input)
 - Income Tax Number (text input)
 - Company Registration Number (text input)
 - VAT Number (text input)
 - Building Details (text input)
 - Street Address (text input)
 - Suburb (text input)
 - Province (dropdown menu)
 - Postal Code (text input)
 - Office Contact Number (text input)
 - Role (dropdown menu)
- Personal Details:** A section with the following fields:
 - Title (dropdown menu)
 - First Name (text input)
 - Last Name (text input)
 - Identification Number (text input)
 - Job Title (dropdown menu)
 - Email (text input)
 - Mobile Contact Number (text input)
 - Other Contact Number (text input)

A "REGISTER" button is located at the bottom of the form. The footer of the page reads "© COPYRIGHT 2016 - DONE TECHNOLOGIES".

Figure 1: Registration screen for organisation

Carbon Offset Administrat... x

www.coas.org.za/Maintenance/admRegistration.aspx

NAMAs and Sustainable Development - NAMA Partnership
www.namapartnership.org/PUBLICATIONS/NAMAs-and-Sustainable-Development

CARBON (STAGE)

OPTIONS

- [Login](#)
- [Register](#)

REGISTRATION

Please complete all the required registration details in order to register

Registration Type: Individual

Personal Details

Title: [Select]

First Name:

Last Name:

Identification Number:

Job Title: [Select]

Email:

Mobile Contact Number:

Other Contact Number:

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Figure 2: Registration screen for individual

1. Log on to the COAS platform
www.coas.org.za

2. Select Register” under Options



Login
Register

3. Select Organisation/Individual from the dropdown menu



Organization
Organization
Individual

4. Complete form



All rows marked with a grey block to the left of input row is a compulsory input field. When completing Organisation / Individual details form – all required fields must be completed in order to conclude the registration process.

Title Select
First Name
Last Name



Please make sure the e-mail address entered is correct.

5. Click register button



REGISTER

6. A message will appear to indicate that the registration has been successfully submitted and that e-mail instructions should be followed.

7. Wait for verification email from admin@coas.org.za

8. Click on link in verification e-mail.



E-mail to be received:

Registration: Verify COAS Email Address

Dear [Company/Individual]

Thank you for submitting your registration details. Please confirm your email address by clicking on the

<p>9. Clicking the verification link will take the user to a COAS screen where he/she will be prompted to click the Verify button. A message will appear on-screen confirming the e-mail was successfully verified.</p>		<p>link: http://coas.org.za/Maintenance/admRegistration.aspx?ID=22&Temp=7!!uK8YIYCj(o3F&Crypt=gQyF{j*'y's;X@`v</p> <div data-bbox="1413 252 2136 448"> <p>REGISTRATION</p> <p>Please confirm your email address by clicking the button below</p> <p>VERIFY</p> </div>
<p>10. The verification process submits the registration application to the Carbon Offset Administrator. The Carbon offset Administrator now performs a manual check with regards to the registration application. Once the administrator approves the application for either an individual or a company, a Notice of Successful Registration will be sent to the user.</p>		
<p> </p> <p>The Notice of Successful Registration contains the username (submitted e-mail address) and a DEFAULT password. This password must be used to log in to the COAS platform but must then be changed. The system can be used without the password being changed, however, upon each log-in the user will be prompted to change his/her password.</p>		<p>E-mail to be received:</p> <p>Registration: Notice of successful registration</p> <div data-bbox="1413 906 2136 999"> <p>The Organisation registration application for [Organisation / Individual] has been approved by the Carbon Offset Administrator on [Date and time of approval].</p> </div> <div data-bbox="1413 1034 2136 1126"> <p>The default username for the administrator user of [Company/individual] is: e-mail address (submitted when registered). The password that is to be used for the first time login is: 7!!uK8YIYCj(o3F.</p> </div> <div data-bbox="1413 1161 2136 1219"> <p>Please ensure that you change your password once you have logged into the Carbon Offset Administration System for the first time.</p> </div>
<p> </p> <p>Should registration details be rejected, the user will receive a Notice of Unsuccessful Registration. The Notice will contain the reason for</p>		<p>E-mail to be received:</p> <p>Registration: Notice of unsuccessful registration</p> <div data-bbox="1413 1369 2136 1425"> <p>The Organisation registration application for [Organisation/Individual] has been rejected by the Carbon Offset</p> </div>

User

Credit owner, member of the public, other government department

rejection. In this case, the user must re-apply to the Carbbon Offset Administrator by again completing the relevant registration form.

Administrator on **[Date and time of rejection]**. The Organisation registration application was failed due to the following:

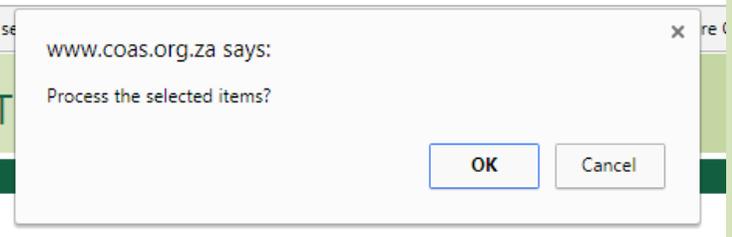
REGISTRATION REASON

1 Organization Organisation name already exists

The application may be resubmitted for evaluation once the criteria presented above has been amended.

2) Approving registration request - Carbon Offset Administrator

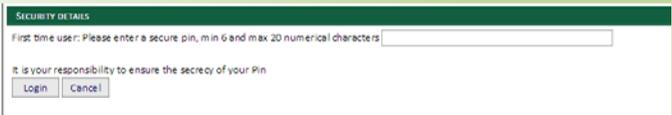
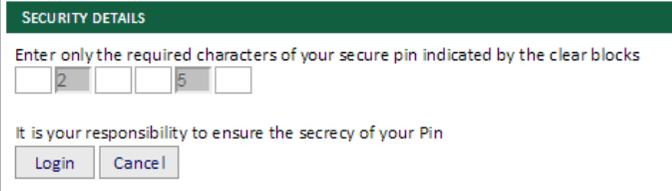
User	Carbon Offset Administrator		
Register New Organisation/Individual	Initiator		
	1. Log on to the COAS platform www.coas.org.za		
	2. Under Options (Navigation pane), see Actions – click on Registration Requests		
	3. Click on the name of the organisation		
	4. Manual Check: Check the information and validate by selecting Accept/Reject from the drop-down menu under Action.		
	 If details are rejected, a reason MUST BE PROVIDED by typing said reason in the Reason box. If this is not done, the process cannot be completed.		
	5. Once all the fields have been validated, click the Save button at the bottom of the Details Form.		
	6. The Registration request has now been processed up to the level that the initiator can process.		
	Authoriser		
	1. Log on to the COAS platform www.coas.org.za		
2. Under Options (Navigation Pane), see Actions – click on Registration Requests.			

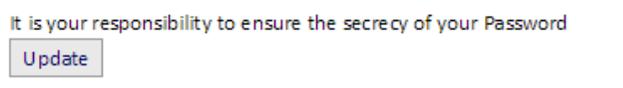
<p>3. There will be an empty tick box next to the company name on the left.</p>		
<p>4. Click the tick box.</p>		
<p>5. Click Process above the Organisation.</p>		
<p>6. Click “OK” on the prompt screen.</p>		
<p>7. The Registration request has now been processed.</p>		



There are no automatic prompts for the Carbon Offset Administrator initiator or authoriser with regards to registration, project or listing requests. The DoE COAS users will have to log on to the COAS platform and check whether there are waiting authorisation requests.

3) Logging in to the COAS for the first time:

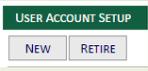
USER: COAS user		
Logging in to COAS for the first time	1. Log on to the COAS platform www.coas.org.za	
	2. Select Login	 Login Register
	3. Enter username: e-mail address submitted in registration	
	4. Enter default password as provided in Notice of Successful Registration.	
	5. The system will now prompt the user to enter secure pin, min 6 max 20 numerical characters. The user determines this pin and this pin will be linked to the specific registered e-mail address. This pin will be entered each time the user logs in.	
	6. Once the pin is entered, click the Login button.	 It is your responsibility to ensure the secrecy of your Pin Login Cancel
	7. The user will now be directed to a page where the pin must be entered. The user will enter the pin numbers in the blank blocks. The sequence of these blocks will change at every login for security purposes.	
	8. Once the numbers have been entered, click the Login button.	 It is your responsibility to ensure the secrecy of your Pin Login Cancel

<p>9. The user will now be prompted to change the default password. Should the default password not be changed, the user will be prompted at every login to change the password.</p>		
<p>10. Enter the default password provided in the Notice of Successful Registration under ‘Old Password’ and enter, re-enter a new password of the user’s choice.</p>		
<p>11. Once the password details have been updated, click the Update button. The system will confirm that the password has been successfully updated. The user can now access the actions under the navigation pane.</p>		



In the case of a user forgetting his / her password / pin, this has to be reset by the Carbon Offset Administrator. In this regard, please contact the Carbon Offset Administrator.

4) Adding users to the organisation, changing user properties or retiring a user:

User: COAS User			
Add user(s) to the Organisation	1. Log on to the COAS platform www.coas.org.za		
	2. Select Login		
	3. Under Options (Navigation Pane), see System Management – select User Accounts option		
	4. Click on New button under User Account Setup		
	5. Complete Add a New User Account Form		
	6. Click Save button		

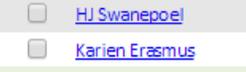


When a user is added to the system, the added user will NOT receive a verification e-mail. When completing the NEW User Account Form the administrator will include an e-mail address and a password. This e-mail address is the username for the added user and the password will be used by the added user when he/she logs onto the COAS for the first time. The added user will then follow the same steps in terms of determining and entering a security pin as well as changing the password.

User: **COAS User**

To change User Properties	1. Log on to the COAS platform www.coas.org.za		
	2. Select Login		
	1. Under Options (Navigation Pane), see System Management – select User Accounts option		
	2. Click on User Name		
	3. Complete Update User Account Details form with edits		
	4. Click Save button		

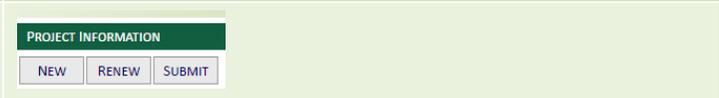
User: **COAS User**

To Retire a user	1. Log on to the COAS platform www.coas.org.za		
	2. Select Login		
	3. Under Options (Navigation Pane), see System Management - select User Accounts option		
	4. Tick box next to user name		
	5. Click Retire button		

5) Applying for Project Approval and the Extended Letter of Approval

User: Credit owner, member of the public, other government department

To Apply for Project Approval	1. Log on to the COAS platform www.coas.org.za		
	2. Under Options (Navigation Pane), under ELOA Application– select My Projects option		
	 There are two components to creating a new project. The first is registering a new project, using the NEW button. The second is registering a new project period which includes the project criteria, using the RENEW button. Both components must be completed in order to submit a project for approval to the Carbon Offset Administrator.		
	3. Click on New button under Project Information		
	4. Complete New Project details form		
	5. Click Save button		
	6. Tick box next to project name under Project		
	7. Click on Renew button		
	8. Complete New Period Form – scroll down to complete		
 All input rows must be completed. Maximum amount of characters per text box is 1000.			
9. To upload project documentation: <ul style="list-style-type: none"> Select document from drop-down menu 			

<ul style="list-style-type: none"> • Click on Choose File button to select file • Click Upload button 		
10. Click Save button		
11. Tick box next to project name AND relevant period		
12. Click Submit button		



Should an input cell not be completed, the user will be prompted to check his/her application by the yellow bar which will appear on top of the project information screen once the New Period or New Project form has been saved.



PROJECT	STANDARD	TYPE	SIC CODE	SECTORAL SCOPE	CREDITING PERIOD
<input type="checkbox"/> Karien test project 2	GS	Standalone	5786	Agriculture	Fixed

There are no periods for this project



The user credit owner will receive e-mail notifications throughout the project approval process:

- The first e-mail will confirm the automated completeness check has been passed once the project has been successfully submitted - Notice of successful project automated completeness.
- The second e-mail: Notice of successful project manual completeness
- The third e-mail: Notice of successful project manual approval. This e-mail indicates that the application for project approval has been submitted to the Director General for its final sign-off.
- Notices of unsuccessful project registration stages will indicate the required information to be completed, attached or amended.
- This will imply that the credit owner will have to resubmit a project request in full.

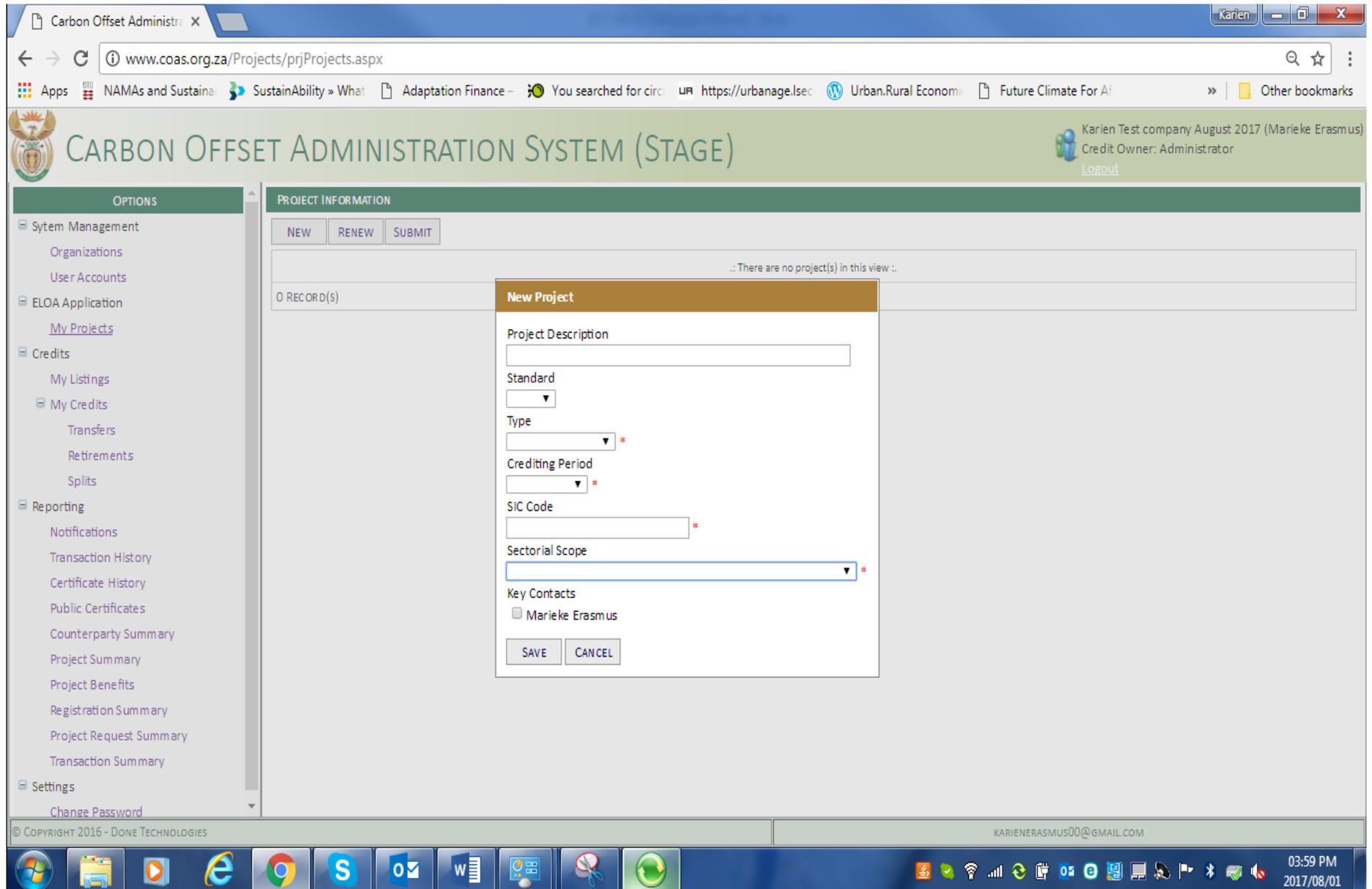


Figure 3: Screenshot of Project registration - New Project

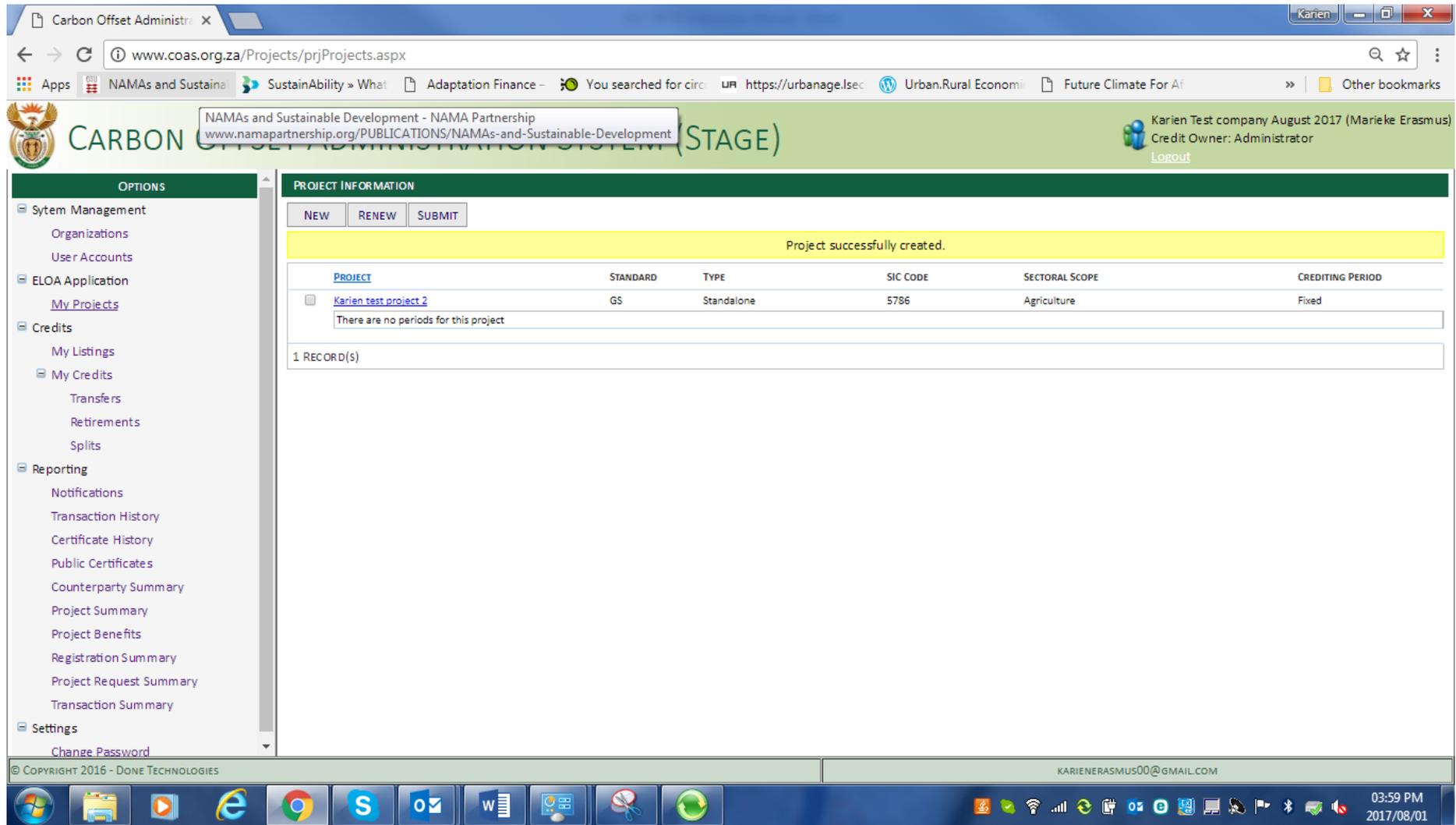


Figure 4: Screenshot of New Project Successfully created

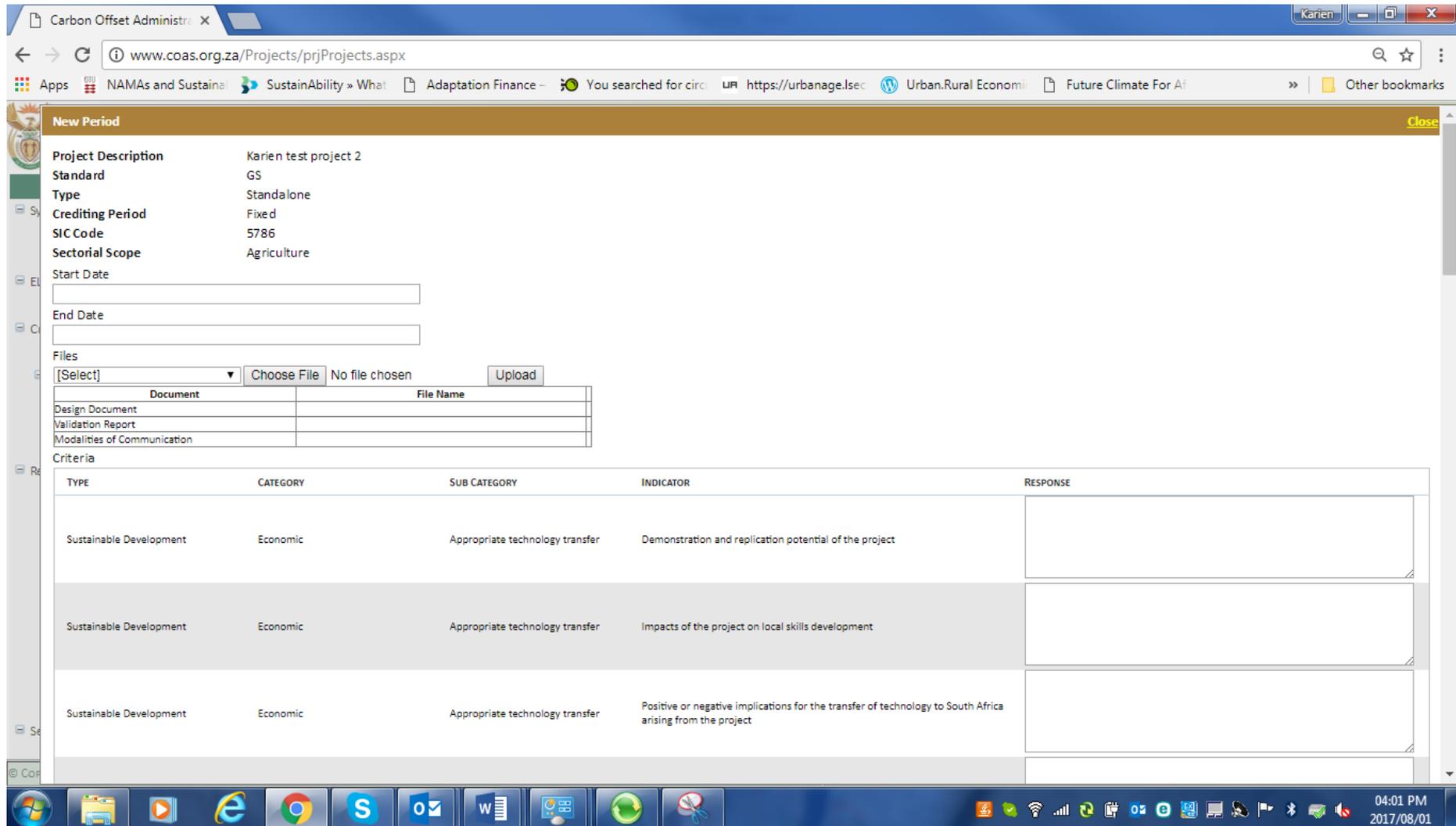


Figure 5: Screenshot of Project Registration - New Project Period

Carbon Offset Administrator | www.coas.org.za/Projects/prjProjects.aspx

System Management
 Organizations
 User Accounts
 ELOA Application
 My Projects
 Credits
 My Listings
 My Credits
 Transfers
 Retirements
 Splits
 Reporting
 Notifications
 Transaction History
 Certificate History
 Public Certificates
 Counterparty Summary
 Project Summary
 Project Benefits
 Registration Summary
 Project Request Summary
 Transaction Summary
 Settings
 Change Password

CARBON OFFSET ADMINISTRATION (STAGE)
 Karien Test company August 2017 (Marieke Erasmus)
 Credit Owner: Administrator
 Logout

PROJECT INFORMATION
 NEW RENEW SUBMIT

No project period(s) selected

PROJECT	STANDARD	TYPE	SIC CODE	SECTORAL SCOPE	CREDITING PERIOD
<input checked="" type="checkbox"/> Karien test project 2	GS	Standalone	5786	Agriculture	Fixed

PERIOD	CREATED BY	DATE CREATED	DATE SUBMITTED	DATE COMPLETED	DATE ACCEPTED	DATE APPROVED	STATUS
2017/06/07 - 2025/03/01	Marieke Erasmus	2017/08/01	2017/08/01				Submitted

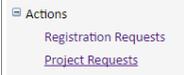
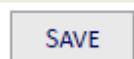
1 RECORD(S)

© COPYRIGHT 2016 - DONE TECHNOLOGIES | KARIENERASMUS00@GMAIL.COM | 09:54 PM 2017/08/01

Figure 6: Screenshot of project information showing project status

6) Processing and Approving a project request

User: Carbon Offset Administrator

To Approve Project Request	Initiator		
	1. Log on to the COAS platform www.coas.org.za		
	2. Under Options (Navigation Pane), see Actions – select Project Requests option		
	3. Check project status to select relevant projects (right hand of page) – Submitted projects can be processed		
	4. Click on project name		
	5. Manual Check: Check the information and validate by selecting Complete/Incomplete from the drop-down menu under Action.		
	 If details are rejected, a reason MUST BE PROVIDED by typing said reason in the Reason box. If this is not done, the process cannot be completed.		
	7. Once all the fields have been validated, click the Save button at the bottom of the application.		
8. The Registration request has now been processed up to the level that the initiator can process.			

Authoriser

1. Log on to the COAS platform
www.coas.org.za

2. Under Options (Navigation Pane), see Actions – click on Project Requests option



Actions
Registration Requests

3. There will be an empty tick box next to the company name on the left.

PROJECT REQUESTS									
PROCESS		APPROVE		NOT APPROVE		PROJECT		ORGANIZATION	
Project(s) completeness check updated and ready to be processed.									
PERIOD	PROJECT	ORGANIZATION	STANDARD	CREDITING PERIOD	TYPE	SIC CODE	SCOPE	DATE CREATED	CREATED BY
2009/10/08-2016/10/07	Bethlehem Hydroelectric project	Dog	CDM	Renewable	Standalone	5	Energy (renewable/non-renewable sources)	2017/06/01	Sarah Goodbrand
<input type="checkbox"/>	2017/06/07-2025/03/01	Karien test project 2 August 2017	QS	Fixed	Standalone	5786	Agriculture	2017/06/01	Marlene Erasmus

4. Click the tick box



PROCESS		APPROVE		NOT APPROVE	
Project(s) completeness check updated and ready to be processed.					
PERIOD	PROJECT	ORGANIZATION			
2009/10/08-2016/10/07	Bethlehem Hydroelectric project	Dog			
<input checked="" type="checkbox"/>	2017/06/07-2025/03/01	Karien test project 2 August 2017			

2 RECORD(S)

5. Click the Process button



PROCESS		APPROVE		NOT APPROVE	
Project(s) completeness check updated and ready to be processed.					

6. The project information must now be technically evaluated in terms of correctness as well as in terms of the sustainability and eligibility criteria. This is done by selecting Accept / Reject on the drop-down menu under Action.



Please update all the fields in order to process this project request			
Project Details			
Estimate	VALUE	ACTION	REASON
Project Description	Water subproject 1	Complete	
Marked	OK	Complete	



If details are deemed incomplete, a reason **MUST BE PROVIDED** by typing said reason in the Reason box. If this is not done, the process cannot be completed.

7. Once all the fields have been validated, click the Save button at the bottom of the application.



SAVE

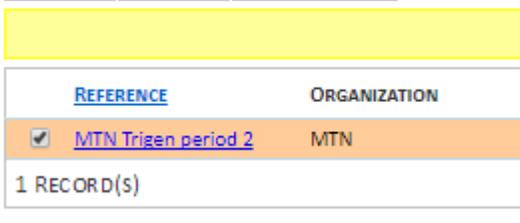
	<p>8. The project application is now ready to be submitted to the Director General for final sign-off/approval. From here on the process is MANUAL.</p>		
	<p>9. ONLY once the DG has approved/not approved the project, can the Carbon Offset Administrator / Authoriser select click the approve/not approved button.</p>		<div data-bbox="1473 252 2101 359"> <p>PROCESS APPROVE NOT APPROVE</p> <hr/> <hr/> </div>

7) Listing of Credits by credit owner

User	Credit Owner		
Listing of Credits	1. Log on to the COAS platform www.coas.org.za		Login Register
	2. Under Options (Navigation Pane), see Credits– select My Listing option		Credits My Listings
	3. Click New button		LISTING INFORMATION <input type="button" value="NEW"/> <input type="button" value="SUBMIT"/>
	4. Complete New Listing Request form <ul style="list-style-type: none"> • Add own transaction reference • Select project • Upload files <ul style="list-style-type: none"> ○ Select document from drop-down menu ○ Click on Choose File button to select file ○ Click upload button 	 	Files <input type="text" value="[Select]"/> <input type="button" value="Choose File"/> No file chosen <input type="button" value="Upload"/>
	5. Click Save button		<input type="button" value="SAVE"/>
	6. Tick box next to project name		<input checked="" type="checkbox"/> BioEn456
	7. Click Submit		LISTING INFORMATION <input type="button" value="NEW"/> <input type="button" value="SUBMIT"/>

8) Approving credit listing by the Carbon Offset Administrator

User		Carbon Offset Administrator	
		Initiator	
Approve / Process Listing of Credits Request	1. Log on to the COAS platform www.coas.org.za		<div style="border: 1px solid gray; padding: 5px; width: fit-content;"> Login Register </div>
	2. Under Options (Navigation pane), see Actions – select Listing Requests option		<div style="border: 1px solid gray; padding: 5px; width: fit-content;"> Actions Registration Requests Project Requests Listing Requests </div>
	3. Check project status to select relevant projects (right hand of page) - Submitted		<div style="border: 1px solid gray; padding: 5px; width: fit-content;"> STATUS </div>
	4. Click on project name		
	5. Manual Check: Check the information and validate by selecting Complete/Incomplete from the drop-down menu under Action.		
	If details are rejected, a reason MUST BE PROVIDED by typing said reason in the Reason box. If this is not done, the process cannot be completed.		
	6. Once all the fields have been validated, click the Save button at the bottom of the application.		<div style="border: 1px solid gray; padding: 5px; width: fit-content;"> SAVE </div>
7. Click on project name			

8. Tick box next to project name		
9. Click Process button		
10. The Registration request has now been processed up to the level that the initiator can process.		
Authoriser		
1. Log on to the COAS platform www.coas.org.za		
2. Under Options (Navigation pane), see Actions – select Listing Requests option		
3. Check project status to select relevant projects (right hand of page) - Submitted		
4. Click on project name		

5. The listing information must now be validated. This is done by selecting Accept / Reject on the drop-down menu under Action.



Description	Value	ACTION	REASON
Transaction Reference	MTN Trigen period 2	Accept	



If details are rejected, a reason **MUST BE PROVIDED** by typing said reason in the Reason box. If this is not done, the process cannot be completed.

6. Once all the fields have been validated, click the Save button at the bottom of the application.



7. Click on project name



8. Tick box next to project name



REFERENCE	ORGANIZATION
<input checked="" type="checkbox"/> MTN Trigen period 2	MTN

1 RECORD(S)

9. Click Process button



LISTING REQUESTS

PROCESS APPROVE NOT APPROVE

REFERENCE	ORGANIZATION
<input checked="" type="checkbox"/> MTN Trigen period 2	MTN

1 RECORD(S)

10. Tick box next to project name



REFERENCE	ORGANIZATION
<input checked="" type="checkbox"/> MTN Trigen period 2	MTN

1 RECORD(S)

11. Click Approve / Not Approve button



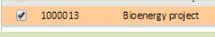
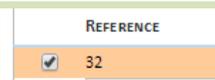
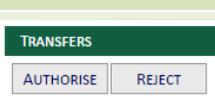
LISTING REQUESTS

PROCESS APPROVE NOT APPROVE

<u>REFERENCE</u>	ORGANIZATION
<input checked="" type="checkbox"/> MTN Trigen period 2	MTN

1 RECORD(S)

9) Transfer of Credits by credit owner

Process	User action		
Transfer of Credits	1. Log on to the COAS platform www.coas.org.za		
	2. Under Options (Navigation Pane), see Credits, select My Credits option		
	3. Tick box next to project name		
	4. Click Transfer button		
	5. Complete Transfer form in terms of Counterparty		
	6. Click Confirm		
	7. Click "Ok" on prompt to create transfer		
	8. Under Options (Navigation Pane), see Credits, select My Credits option, select Transfers option		
	9. Tick box next to relevant transaction		
	10. Click Authorise button		
	11. Click "Ok" on prompt to authorise transaction		

10) Retirement of Credits by credit owner

Process	User action		
Retirement of Credits	1. Log on to the COAS platform www.coas.org.za		
	2. Under Options (Navigation Pane), see Credits, select My Credits option		
	3. Tick box of certificate to retire		
	4. Click on Retire button		
	5. Select OK		
	6. Click Confirm button		
	7. Select OK		
	8. Click on Retirement button		
	 Retirement can only be authorised by the correct level of authority of each user		
	9. Tick box of the retirement to be authorised		
	10. Click Authorise button		
11. Click “Ok” on prompt to authorise transaction			